



Molemole Municipality

## **PERFORMANCE AGREEMENT**

**MADE AND ENTERED INTO BY AND BETWEEN:**

**THE MOLEMOLE MUNICIPALITY**

**AS REPRESENTED BY  
MUNICIPAL MANAGER**

**Mr. ML MOSENA  
(Employer)  
AND**

**Ms FM MABUELA  
SENIOR MANAGER: COMMUNITY SERVICES**

**(Employee)**

**FOR THE**

**FINANCIAL YEAR: 01 SEPTEMBER 2018 – 30 JUNE 2019**

## PERFORMANCE AGREEMENT

### ENTERED INTO BY AND BETWEEN:

The Molemole Municipality herein represented by **Mr. Maphala Lazarus Mosena** (full name) in his capacity as Municipal Manager (hereinafter referred to as the **Employer** or Supervisor)

and

**Ms. Francinah Mmbengwa Mabuella** (full name) Senior Manager Community Services of the Municipality (hereinafter referred to as the **Employee**).

### WHEREBY IT IS AGREED AS FOLLOWS:

#### 1. INTRODUCTION

- 1.1. The Municipality has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2. Section 57(1) (b) of the Systems Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals.
- 1.4. The parties wish to ensure that there is compliance with Section 57(4A), 57(4B) and 57(5) of the Systems Act.

#### 2. PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to-

- 2.1. Comply with provision of Section 57(1) (b), (4A), (4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2. Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountability in alignment with the Integrated Development

Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality;

- 2.3. Specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement;
- 2.4. Monitor and measure performance against set targeted outputs;
- 2.5. Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his job;
- 2.6. In the event of outstanding performance, to appropriately reward the employee; and
- 2.7. Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

### 3. COMMENCEMENT AND DURATION

- 3.1. This agreement will commence on the **1<sup>st</sup> September 2018** and remain in force until **30<sup>th</sup> June 2019** thereafter a new performance Agreement, Service Delivery Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2. The parties will review the provisions of this agreement during June. The parties will conclude a new performance agreement and Service Delivery Plan that replace this agreement at least once a year and be signed before the end of the first month of the financial year.
- 3.3. This agreement will terminate on the termination of the **employee's** contract of employment for any reason.
- 3.4. The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5. If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

### 5. PERFORMANCE OBJECTIVES

- 4.1. The Performance Plan / SDBIP (Annexure A) Set out-

- 4.1.1. The performance objective and targets that must be met by the **Employee**; and
- 4.1.2. The time frames within which those performance objectives and targets must be met.
- 4.2. The performance objectives and targets are set by the **Employer** in consultation with the **Employee**, and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objective; key performance indicators; target dates and weightings.
  - 4.2.1. The key objectives describe the main tasks that need to be done.
  - 4.2.2. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
  - 4.2.3. The target dates describe the timeframe within which the work must be achieved.
  - 4.2.4. The weightings show the relative importance of the key objectives to each other.
- 4.3. The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Developed Plan.

## 5. **PERFORMANCE MANAGEMENT SYSTEM**

- 5.1. The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.
- 5.2. The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.3. The **Employer** will consult the **Employee** about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.
- 5.4. The **Employee** undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the **Employee** shall be assessed shall consist of three components, both of which shall be contained in the Performance Agreement.

5.5.1. The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.

5.5.2. Each area of assessment will be weighted and will contribute a specific part to the total score.

5.5.3. KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.

5.6. The **Employee's** assessment will be based on his/her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan /SDBIP, which are linked to the KPA,s and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer and Employee:**

<b>Key Performance Areas (KPAs)</b>	<b>Weighting</b>
Basic Service Delivery	20%
Municipal Institutional Development and Transformation	20%
Local Economic Development (LED)	5%
Municipal Financial Viability and Management	20%
Good Governance and Public Participation	30%
Spatial Rationale	5%
<b>TOTAL</b>	<b>100%</b>

5.7. In the case of managers directly accountable to the municipal manager, key performance areas related to the functional area of the relevant manager, must be subject to negotiation between the municipal manager and the relevant manager.

5.8. The CCRs will make up the other 20% of the **Employee's** assessment score. CCRS that are deemed to be most critical for the **Employee's** specific job should be selected (√) from the list below as agreed to between the **Employer and Employee.** Three of the CCRs are compulsory:

1.1.

<b>CORE COMPETENCY REQUIREMENTS FOR EMPLOYEES (CCR)</b>		
<b>Core Managerial and Occupational Competencies</b>	<b>√</b>	<b>Weight</b>
Strategic Capacity and Leadership	√	15%
Programme and Project Management	√	5%
Financial Management	Compulsory	15%
Change Management		5%
Knowledge Management		5%
Service Delivery Innovation	√	5%

Problem Solving and Analysis	√	5%
People Management and Empowerment	Compulsory	10%
Client Orientation and Customer Focus	Compulsory	10%
Communication	√	2%
Honesty and Integrity	√	3%
<b>Core Occupational Competencies</b>		
Competence in Self-Management	√	2%
Interpretation of and implementation within the legislative and national policy frameworks	√	2%
Knowledge of performance management and reporting	√	2%
Knowledge of global and South African specific political, social and economic contexts	√	2%
Competence in policy conceptualization, analysis and implementation	√	2%
Knowledge of more than one functional municipal field / discipline	√	2%
Skills in Mediation	√	2%
Skills in Governance	√	2%
Competence as required by other national line sector departments	√	2%
Exceptional and dynamic creativity to improve the functioning of the municipality	√	2%
<b>Total Percentage</b>		<b>100%</b>

## 6. EVALUATING PERFORMANCE

- 6.1. The Performance Plan /SDBIP (Annexure A) to this agreement sets out-
- 6.1.1. The standards and procedures for evaluating the **Employee's** performance; and
  - 6.1.2. The intervals for the evaluation of the **Employee's** performance.
- 6.2. Despite the establishment of agreed intervals for evaluation, the **Employer** may, in addition review the **Employee** performance at any stage while the contract of employment remains in force.
- 6.3. Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames.

6.4. The **Employee's** performance will be measured in terms of contributions to the goals and strategies set out in the **Employer's** IDP.

6.5. The annual performance appraisal will involve:

6.5.1. **Assessment of the achievement of results as outlined in the performance plan:**

- (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b). An indicative rating on the five-point scale should be provided for each KPA.
- (c). The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.

6.5.2. **Assessment of the CCRs**

- (a). Each CCR should be assessed according to the extent to which the specified standards have been met.
- (b). An indicative rating on the five-point scale should be provided for each CCR.
- (c). This rating should be multiplied by the weighting given to each CCR during the contracting process, to provide a score.
- (d). The applicable assessment rating calculator (refer to paragraph 6.5.1.) must then be used to add the scores and calculate a final CCR score.

6.5.3. **Overall rating**

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.6. The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and CCRs:

LEVEL	Terminology	DESCRIPTION	RATING				
			1	2	3	4	5
5-5.99	Outstanding Performance	Performance far exceeds the standard expected of an Employee at this level. The appraisal indicate that the Employee has achieved above fully effective results against all performance outcomes and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.					
4 – 4.95	Performance significantly above expectations	Performance is significantly higher than the standard expected for the job in all areas. The manager has achieved above fully effective results against more than half of the performance criteria and indicators specified in the performance plan and fully achieved all others throughout the year.					
3 – 3.95	Fully Effective	Performance fully meets the standard expected in all areas of the job. The appraisal indicates that the employee has fully achieved effective results against all significant performance outcomes and indicators as specified in the PA and Performance Plan.					
2 – 2.99	Good progress	Performance is not fully effective but good progress was made towards achieving the majority (more than 70%) of results against all performance outcomes and indicators as specified in the PA and Performance Plan.					
1 – 1.99	Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results (less than 70%) against almost all of the performance outcomes and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement					

6.7. For purpose of evaluating the annual performance of the municipal manager, an evaluating panel constituted of the following persons must be established-



- 6.7.1. Executive Mayor or Mayor;
  - 6.7.2. Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
  - 6.7.3. Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
  - 6.7.4. Mayor and /or municipal manager from another municipality; and
  - 6.7.5. Member of a ward committee as nominated by the Executive Mayor or Mayor.
- 6.8. For purpose of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluating panel constituted of the following persons must be established-
- 6.8.1. Municipal Manager;
  - 6.8.2. Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
  - 6.8.3. Member of the mayoral or executive committee or in respect of a plenary type municipality, another member of council;
  - 6.8.4. Municipal manager from another municipality.
- 6.9. The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

## 7. SCHEDULE FOR PERFORMANCE REVIEWS

- 7.1. The performance of each **employee** in relation to his or her performance agreement shall be reviewed on the following dates with the understanding that reviews in the third quarter may be verbal if performance is satisfactory:
- |                       |   |                         |
|-----------------------|---|-------------------------|
| <b>First Quarter</b>  | : | July –September 2018    |
| <b>Second Quarter</b> | : | October – December 2018 |
| <b>Third Quarter</b>  | : | January – March 2019    |
| <b>Fourth Quarter</b> | : | April – June 2019       |
- 7.2. The **employer** shall keep a record of the mid-year review and annual assessment meetings.
- 7.3. Performance feedback shall be based on the **employer's** assessment of the **employee's** performance.
- 7.4. The **employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The **Employer** will be fully consulted before any such change is made.
- 7.5. The **employer** may amend the provisions of Annexure A whenever the performance

management system is adopted, implemented and /or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

## 8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

8.1 Noting the need to address developmental gaps in municipalities, Non- Compliance with the Circular 60 on Minimum Competency Requirements and Regulations stipulates the following:

8.1.1 Failure to implement the requirements of the regulations will result in non-compliance with the legislation.

8.1.2 If officials have not met the requirements of the regulations including the support provided in this Circular by the due date, Regulation 15 and 18 will immediately apply.

8.1.3 Therefore, the continued employability of affected officials will be impacted upon. MFMA Circular No. 60 Minimum Competency Levels Regulations, Gazette 29967 April 2012

8.1.4 Whilst the provisions of these regulations will apply consistently across all municipalities and Municipal entities from the effective date of enforcement, National Treasury will consider, "Special Merit Cases", delaying enforcement of certain provisions for a period up to eighteen months from 1 January 2013.

## 9. OBLIGATIONS OF THE EMPLOYER

9.1. The Employer shall-

9.1.1. Create an enabling environment to facilitate effective performance by the employee;

9.1.2. Provide access to skills development and capacity building opportunities;

9.1.3. Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;

9.1.4. On the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and

9.1.5. Make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

## 10. CONSULTATION

10.1. The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others -

10.1.1. A direct effect on the performance of any of the **Employee's** functions;

10.1.2. Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and

10.1.3. A substantial financial effect on the **Employer**.

10.2. The **Employer** agrees to inform the **Employee** of the outcome of any decision taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

## 11. MANAGEMENT OF EVALUATION OUTCOMES

11.1. The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

11.2. In the case of unacceptable performance, the **Employer** shall –

11.2.1. Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and

11.2.2. After appropriate performance counseling and having provided the necessary guidance and / or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

## 12. DISPUTE RESOLUTION

12.1. Any disputes about the nature of the **Employee's** performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and / or any other matter provided for, shall be mediated by –

12.1.1. The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the Employee; or

12.1.2. Any other person appointed by the MEC.

12.1.3. In the case of managers directly accountable to the municipal manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;

Whose decision shall be final and binding on both parties.

12.2. In the event that the mediation process contemplated above fails, clause 20.3. of the contract of Employment shall apply.

### 13. GENERAL


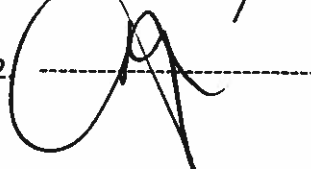
13.1. The contents of the Agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer.

13.2. Nothing in this Agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his / her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

13.3. The performance assessment results of the municipal manager must be submitted to the MEC responsible for Corporative Governance Human Settlements and Traditional Affairs in Limpopo Province as well as the National Minister responsible for Corporative Governance and Traditional Affairs within fourteen (14) days after the conclusion of the assessment.

Thus done and signed at Mogwadi on this 05<sup>TH</sup> day of MARCH 2019

AS WITNESSES:

1.   
2. 

  
EMPLOYEE

Signed at Mollwadi on this 05<sup>th</sup> day of MARCH 2019


**AS WITNESSES:**

1. [Signature]  
2. [Signature]

[Signature]  
**EMPLOYER**

### Annexure A: Personal Development Plan

Skills / Performance Gap	Outcomes Expected	Suggested training and / or development activity	Suggested mode of delivery	Suggested Time Frames	Work opportunity created to practise skill / development area	Support Person
Advanced CPMD Modules	Improved service delivery	Attending training on advanced CPMD Modules	Attending training form an accredited service provider	1 <sup>st</sup> quarter to 2 <sup>nd</sup> quarter	PMS Practitioner	HR Manager
PMS Training	Clear understanding of PMS Cycle, Scoring and Rating	Training on PMS	Attend PMS training facilitated by an accredited service provider	1 <sup>st</sup> quarter	PMS Practitioner	HR Manager
Training on new Local Government legislation	Updates	New Local Government legislation or amendments	Attend either programs run by SALGA or municipality initiated programs	February 2019	Current work area	Legal Advisor

Name of Employee: *MABUELA FM* Signature of Employee: 

Date Signed: *05<sup>TH</sup> MARCH 2019*

Name of Manager: *Moseha ML* Signature of Manager: 

Date Signed: *05<sup>TH</sup> March 2019*

Department: Community Services

Key Performance Area (KPA) 2: **BASIC SERVICES DELIVERY**

Outcome 9: **Responsive, Accountable, Effective and Efficient Local Government System**

Outputs : **Implement a differentiated approach to municipal financing, planning and support**

- Implement a differentiated approach to basic services
- Improving access to basic services
- Implementation of the community works programme
- Actions supportive of the human settlement outcome

Key Strategic Organizational Objectives and Strategic objective **To provide sustainable basic services and infrastructure development**

Project No	Priority Areas (IDP)	Key performance indicator	Project Name	Baseline	2018/19 Annual Target	Reviewed Annual Target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Reviewed Quarter 3 target	Quarter 4 target	Reviewed Quarter 4 target	Location of projects	Budget Expenditure	Means of verification (POE)
<b>SOCIAL SERVICES AND AMENITIES</b>															
33.	Social services and amenities	Compiled Integrated Waste Management Plan (IWMP)	Develop IWMP	New indicator	Development of IWMP	None	Preparation of specific ,approval and advertisement	Appointment of service provider for development of IWMP	Draft IWMP developed	Appointment of service provider	Final IWMP developed	Development of Draft and Final IWMP	MLM	Budget R550,000	Specific report Approved IWMP Council resolution Appointment letter
34.	Social services and amenities	Number of bulk refuse containers supplied	Supply of bulk refuse container	15x 6m3x6m3 bulk refuse containers	Supply of 10 x 6M3 bulk refuse containers	None	Preparation of specific approval and advertisement	Appointment of service provider	Delivery of bulk refuse containers	None	No target	None	MLM	Budget R264,000	Appointment letter
35.	Social services and amenities	Number of furniture	Supply of Mogwa	New indicator	600 x chairs and 10x	500 x chairs and 10x	Preparation of specific	Appointment of service	No target	None	No target	None	MLM	Budget R190,123	Appointment letter,

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Key Performance Area (KPA) 2: BASIC SERVICES DELIVERY															
Outcome 9: Responsive, Accountable, Effective and Efficient Local Government System															
Outputs :															
<ul style="list-style-type: none"> <li>Implement a differentiated approach to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>															
Key Strategic Organizational Objectives and Strategic objective															
Project No	Priority Areas (IDP)	Key performance indicator	Project Name	Baseline	2018/19 Annual Target	Reviewed Annual Target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Reviewed Quarter 3 target	Quarter 4 target	Reviewed Quarter 4 target	Location of projects	Budget Expenditure	Means of verification (POE)
	amenities	items supplied	community hall furniture		tables	tables	ation, approval and advertisement	provide and delivery							Delivery Note
<b>TRAFFIC AND LICENSING</b>															
36.	Traffic and Licensing	Number of roadblocks staged within the required timeframe	Law enforcement operations	48 roadblocks staged	48 roadblocks staged	None	12 roadblocks staged to be staged	12 roadblocks staged to be staged	12 roadblocks to be staged	None	12 roadblocks to be staged	None	MLM	Opex	Law enforcement operations reports
37.	Traffic and Licensing	Percentage of drivers licenses examined	Management of drivers licenses	100% of drivers license clients examined	100% of drivers license clients examined	None	100% of drivers license clients examined	100% of drivers license clients examined (1224)	100% of driver licenses examined	None	100% of drivers licenses examined	None	MLM	Opex	Reconciliation report and RD report

1-11



BASIC SERVICES DELIVERY															
Responsive, Accountable, Effective and Efficient Local Government System															
<ul style="list-style-type: none"> <li>Implement a differentiated approach to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>															
To provide sustainable basic services and infrastructure development															
Key Performance Area (KPA) 2:	Outcome 9:														
Outputs :	<ul style="list-style-type: none"> <li>Implement a differentiated approach to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>														
Key Strategic Organizational Objectives and Strategic objective	To provide sustainable basic services and infrastructure development														
Project No	Priority Areas (IDP)	Key performance indicator	Project Name	Baseline	2018/19 Annual Target	Reviewed Annual Target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Reviewed Quarter 3 target	Quarter 4 target	Reviewed Quarter 4 target	Location of projects	Budget Expenditure	Means of verification (POE)
38.	Traffic and Licensing	Percentage of learners licenses examined	Management of learners licenses	100% learners license clients examined	100% learners license examined	None	100% learners license examined	100% learners license examined (884)	100% of learners licenses examined	None	100% of learners licenses examined	None	MLM	Opex	Reconciliation report and RD report
	Traffic and Licensing	Percentage of vehicles registered	Registration of motor vehicles	100% Motor vehicle registered	100% of received applications for vehicle registration processed	None	100% of received applications for vehicle registration processed	100% of received applications for vehicle registration processed	100% of received applications for vehicle registration processed	None	100% of received applications for vehicle registration processed	None	MLM	Opex	Report on number of Motor vehicle registered
39.	AG Action plan	Percentage of audit queries addressed	Audit action plan	New indicator	100% of Auditor general queries addressed	None	No Target	No target	50% of Auditor General	None	100% of Auditor General queries addressed	None	MLM	Opex	Audit action plan

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Key Performance Area (KPA) 2: BASIC SERVICES DELIVERY															
Outcome 9: Responsive, Accountable, Effective and Efficient Local Government System															
Outputs :															
<ul style="list-style-type: none"> <li>Implement a differentiated approach to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>															
Key Strategic Organizational Objectives and Strategic objective															
Project No	Priority Areas (DP)	Key performance indicator	Project Name	Baseline	2018/19 Annual Target	Reviewed Annual Target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Reviewed Quarter 3 target	Quarter 4 target	Reviewed Quarter 4 target	Location of projects	Budget Expenditure	Means of verification (POE)
40.	Internal Audit	Percentage of internal audit queries addressed	Audit action plan	New indicator	100% of internal general queries addressed	None	25% of internal general queries addressed	50% of internal general queries addressed	75% of internal general queries addressed	None	100% of internal audit queries addressed	None	MLM	Opex	Updated audit action plan
41.	Risk Management	Percentage of risks resolved within timeframe as specified in the register	Risk register	% of risk resolved within the timeframe as specified in the register	100% of risk resolved within the timeframe as specified in the register	None	100% risk resolved within the timeframe as specified in the register	100% risk resolved within the timeframe as specified in the register	100% of risks resolved within the timeframe as specified in the register	None	100% of risks resolved within the timeframe as specified in the register	None	MLM	Opex	Strategic risk register

Key Performance Area (KPA) 2: BASIC SERVICES DELIVERY															
Outcome 9: Responsive, Accountable, Effective and Efficient Local Government System															
Outputs :															
<ul style="list-style-type: none"> <li>Implement a differentiated approach to municipal financing, planning and support</li> <li>Improving access to basic services</li> <li>Implementation of the community works programme</li> <li>Actions supportive of the human settlement outcome</li> </ul>															
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Project No	Priority Areas (IDP)	Key performance indicator	Project Name	Baseline	2018/19 Annual Target	Reviewed Annual Target	Quarter 1 target	Quarter 2 target	Quarter 3 target	Reviewed Quarter 3 target	Quarter 4 target	Reviewed Quarter 4 target	Location of projects	Budget Expenditure	Means of verification (POE)
42.	Council	Percentage of council resolutions implemented	Implementation of Council resolutions	New indicator	100% of council resolutions implemented	None	100% of council resolutions implemented	100% of council resolutions implemented (1 of 1 resolutions implemented)	100% of Council resolutions implemented	None	100% of Council resolutions implemented	None	MLM	Opex	Updated Council resolution register
43.	Audit Committee	Percentage of Audit committee resolutions implemented	Implementation of Audit committee resolutions	New indicator	100% of Audit committee resolutions implemented	None	100% of council resolutions implemented	100% of council resolutions implemented	100% of Audit Committee resolutions implemented	None	100% of Audit Committee resolutions implemented	None	MLM	Opex	Updated audit Committee Resolution register

Key Performance Area (KPA) 2: <b>BASIC SERVICES DELIVERY</b>															
Outcome 9: <b>Responsive, Accountable, Effective and Efficient Local Government System</b>															
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		nted								mented					

Employee: <i>MAGUELA FRANCINIA MMBENSWA</i>	Manager/Immediate Supervisor: <i>MOSENA M.C</i>
Date: <i>05<sup>TH</sup> MARCH 2019</i>	Date: <i>05<sup>TH</sup> MARCH 2019</i>
Signature: <i>[Signature]</i>	Signature: <i>[Signature]</i>